Manage Screens

• The link option to switch back to the legacy page has been <u>removed</u> from the following manage pages. Students, Staff, Locations, Parts, Orders, and Invoices. It will remain on the other manage pages temporarily.

	_		Sw	itch back to the	legacy p	age
Columns	▼ My View	s 📑 Exp	ort 🔒 Pri	nt All +	Add Nev	w
2 Refresh Col	lumn Finder		~	Page Size	50	~

Help Desk

• Ticket Type drop down is now in alphabetical order on the Submit Ticket screen.

Home > Submit Ticket Forms > Student Devic		圓 1to1QA 💄
	BURLITY ASSUBACE	Ticket History Related tickets for the selected user
	Student Device Issue	No tickets found.
Select Student	Related User	
Type of Issue	Filter Ticket Types by selecting Ticket Categories Type Categories Ticket Type I Chromebook Cracked Screen Chromebook Missing Keys Fan Not Working Lost Device	

Release 7.7.0

Imports

• Filewave API has been added as an asset import type. This feature will need to be activated by a member of Support/Implementation in order to use.



Import ID Status: Complete Cr	Created Upda	ated Unchanged	Invalid Input	Invalid Output	Jamelial Descender Chinesed	-				
IMPORT-				invana Output	invalid Records Skipped	Removed	Invalid Removed	Total	Missing Lookups	Import Date
1130716 0	0 0	4622	0	0	0	0	0	4622	0	4/4/2024, 2:00 AM

 FTP CSV Assets Import – "State Student ID" has been added to the 'Lookup By Property' drop down.

- Standard Settings			+ Data Syncing Options		
Enable			- Field Mappings		
- Service Settings			Choose Field		× +
Lines to Skip	1		Field Name	Preserve 🚯	Remove
Delimiter *	Comma	~	Asset ID		X 888
Default Asset Type *	Laptop	×	_		
Default Asset State *	Active	×v	Description	0	× 888
Default Site *	QADO	××	 Assigned To User 		× 888
		Start all	Value Mappings		0
			 Lookup By Property 		0
			Lookup By Property		
			State Student ID		× v
			Extraction Templates		0

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• Jamf Pro Mobile IOS Import Settings – "Mobile Device Name" has been added to the field mapping source drop down.

lamf Pro Mobi	le IOS					
- Standard Settings			+ Data Syncing Option	IS		
Enable			+ Preview			
- Service Settings			- Field Mappings			
Read Enabled			mobile	Choose D	estination	~ +
Default Asset Type *	iPad	×v	Mobile Device Name	nation	Preserve 🚯	Remove
Default Asset State *	Active	×v	Serial Number	Serial Number		×
Default Site *	QADO	×v				
Username *			 Asset Tag 	Asset ID		×
Password *		1	Model	Asset Model		×
URL*						