## Release 7.7.2

## <u>Assets</u>

• Asset Manage – Turned In Date and Last Assignment Date has been added to the Asset Manage page. Last Assignment Date will not show dates for previous records but will show for any moving forward.

Home > Assets								四 1
Assets Page: 1	age: 1 of 5 Showing 214 of 12,930 total records 🗘 Columns 🔍 My Views 🕒 Export 🔒 Print All							
ed To User Status ≑	Assigned To Grade 💠	Held By User	≎ Turned In ÷	Turned In Date 🖕	C Last Assignment Date 💠	Refresh Column Finder Created Date 💠	Modified Date	• E
Select	Select	Select Held Not	Yes 🗌 No	Select	Select	Select	Select	I
			Yes	04/18/2024 5:04 PM	04/18/2024 5:04 PM	2/21/2024, 4:16 PM	4/18/2024, 5:04 PM	
			Yes	04/18/2024 5:03 PM		2/21/2024, 4:07 PM	4/18/2024, 5:03 PM	
			Yes	04/18/2024 4:59 PM	04/18/2024 4:59 PM	3/20/2024, 11:05 PM	4/18/2024, 4:59 PM	
			Yes	03/22/2024 4:42 PM		2/21/2024, 4:10 PM	3/26/2024, 4:56 PM	

## Help Desk

- Edit Ticket
  - $\circ$   $\;$  Task queue changes have been added to the activity logs.

	Home > My Tickets >	Edit Ticket TSK-2203629							🕎 1to	1QA 💄 1to1 0
	Edit Ticket TSK	-2203629				Actions	O Unwatch	う Activity Log	Save	A Save and
_	Created by 1to1 QA @ kzu	ber@onetooneplus.com 4/18/2024	, 3:51 PM Modified by	1to1 QA 4/18/2024, 3:52 PM						
>										
>	— Details			+ Files						
>	Description			- Notes						
				Total Time: 0		+ Add				
>	Status	Ticket TSK-220362	90 History				_			
	Closure Type	10K61 10K-220302	o matory							
	Closure Notes	1to1 QA (kzuber@on	etooneplus.com)			4/1	8/2024, 3:52 PN			
		Fields	Previous		New					
	6 Filter Ticket Types by	Assigned To User	Ben Zuber		Joey Cole					
	Type Categories									
8	Types	S ONE TO ONE						ĸ		
	Platform		~	- Parts						
t	Technician	Joey Cole	×	, uno						
	Queue		~							



## **Imports**

• Filewave IOS Device API has been added as an asset import type. This feature will need to be activated by a member of Support/Implementation in order to use.

ONE TO ONE					۹ 💽	earch							
Dashboard	Home > As	set Imports										🛐 1to1QA	1to1 QA \varTheta
🕄 Sites 💦	Asset Im	ports					•						
👌 Assets 💦 🖒		CSV Assets		ive Device	Э		ve IOS Device	J	Chrome OS			lanaged Device	
Students >	FTP CSV	Assets	Filewave	Device		Filewave IC	OS Device	Google Chron	te OS Device		ntune Manag	ged Device	
					Q 💽	earch							
Dashboard	Home > As	set Imports > Filewave IOS Ir	nport									🖪 1to1QA	1to1 QA 🕤 I
î Sites 🖒	Filewave	IOS Device									_		
-i Assets >	8										-	+ Queue Another Im	port _ E Logs
🖲 Students 🛛 🗲													
Staff >	Import Res	sults											
Ît Locations →	Import ID	Status: Complete	Created	Updated	Unchanged	Invalid Input	Invalid Output	Invalid Records Skipped	Removed	Invalid Removed	Total	Missing Lookups	Import Date
■ Help Desk >	IMPORT- 1131625		0	0	2321	0	0	0	0	0	2321	0	4/18/2024, 2:00 AM