Release 9.2.0

Sites

- **Manage -** "Site wasn't available" message was given when clicking on the "Export" button. This has now been fixed.

Students/Staff

- **Edit Student/Staff –**
  - Student's "day user" referral status was getting set to none incorrectly during nightly process. This has now been resolved.

  - The printer buttons located under "Actions" in the "Assigned/Held Assets" section was not working properly. This has now been fixed.

- The related user under the "Assigned/Held by" section of the assets was not refreshing if the name changed on the staff/student record. This has now been fixed.

Help Desk

- **Edit Ticket –**
    - An error message was being displayed when trying to save a part on a ticket. This has now been fixed.

    - An error was being displayed when adding a part to the ticket. This has now been resolved.

    - Some users were experiencing font code in the body of emails that were sent through Outlook client. This has now been fixed.

    - The formatting in the Ticket Note Template was not displaying correctly when creating a new note using the template. This issue has now been resolved.
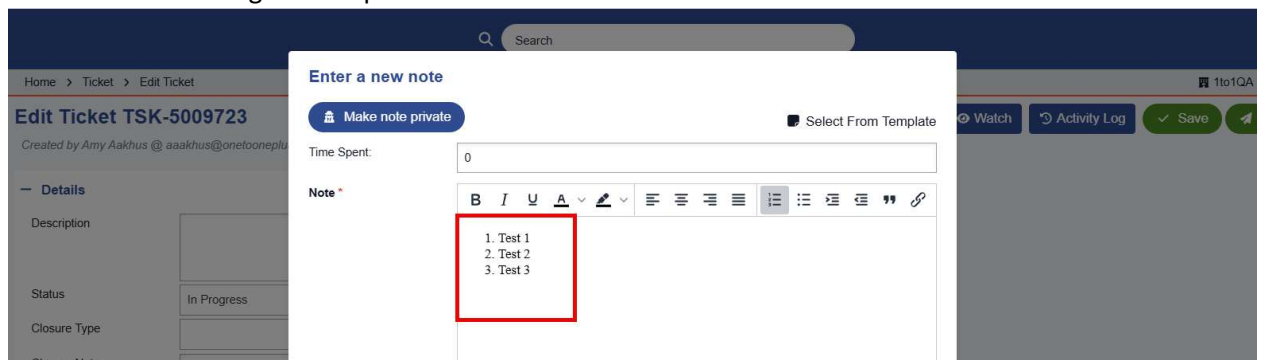
- **Submit Ticket –**
  - o Multiple files can now be added to on the Submit Ticket form.

Parts

- **Add/Edit Part –** Errors were being given while trying to add inventory with long part names. This has now been resolved.

Invoices

- **Manage –** "Site wasn't available" message was given when Insurance Claim Type was selected in the columns and clicking on the "Export" button. This has now been fixed.
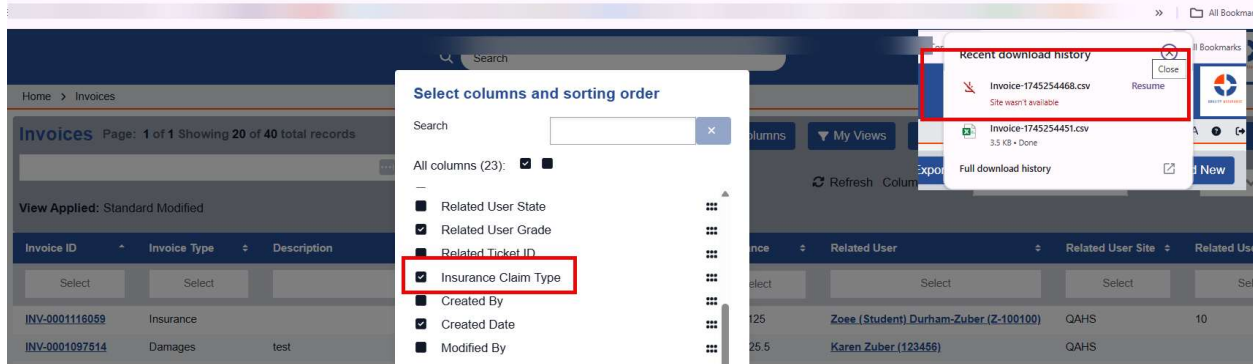
Imports

- **Microsoft Staff –** All groups were not being displayed in the "User Group Scope" drop down. This has now been fixed.

Reports

- **Custom Reports>Task –** This report was displaying an error message. This has now been resolved.

Settings

- **Tickets>Note Templates –** The "Add New" button was previously disabled, but it is now functioning correctly.

- **Tickets>Ticket Types –**

  o The "Public" column has been renamed to "Submit Ticket?".

    o   The "Default Technician" drop down will now only display staff that are flagged as technicians.

- **Invoice>Types –** A delete option has been added under "Actions" to allow an invoice type that is not tied to any invoices to be deleted.